MULTIPLE FORMAT TELEPHONIC INTERFACE CONTROL SYSTEM

Abstract of the Disclosure

5 Call data signals actuated by a telephone terminal are provided from a telephone communication system to indicate call data as the called number, the calling number and the calling equipment. The call data signals address related control functions for selec-10 tively interfacing a live operator terminal or a multiple format multiple port data processing system. The interface connection involves providing a specific format as for automated processing or to prompt an operator. Screening tests and format selection are 15 performed to make a determination. Individual telephone terminals and individual data formats are arranged and interfaced under controlled conditions specified by the Time tests, history tests and demographic call data. tests may be executed in addition to basic selection and 20 qualification tests. Control may be executed from active data storage for assembled control words and record words. Record words for individual calls may be stored along with developed data.